

## **TIMEZONE helps small to medium business in the Waikato to get more out of their business information.**

At TIMEZONE we can make sense of your information, take our word for it. You worked hard to collect all this data, but it is often a nightmare pulling any sense at all from it.

Over thirty years of business systems experience from PC databases to mainframe systems. We have practical experience from working with small and medium size operations in New Zealand.

We look first at what you are trying to make sense of and then ask how you expect it to build your business.

During this discovery you will find a fresh view of your information requirements, which is what we are here for.

### **Services:**

<b>Database Discovery -</b>	Find out what the database does have and what it doesn't have.
<b>Documentation -</b>	Provide a database dictionary to ensure ongoing development of the database uses the correct datasets and functions. Provide a reports dictionary detailing all tables/indexes/links in all onsite reports.
<b>Report Design -</b>	Full requirements analysis, design and implementation of database reports.
<b>Reporting Systems -</b>	Delivery of reports on time using the appropriate format and function for the intended audience. Exception reporting so you can see what is not working before it bites you in the backside.
<b>Database Migration -</b>	Preparation for moving to a new application and taking the historical data with you
<b>MiddleWare -</b>	Requirements analysis, design and implement connections between disparate databases
<b>Database Review</b>	Audit database table usage for inappropriate activity
<b>Database handovers</b>	When an "in-house" or contract database administrator is being exited; capture everything available before the exit date

### **Product/Tools:**

**Business Objects** Crystal Reports analysis, design and implementation to extend existing reports or add additional functionality

- Connections to SQL, dbf, Access, ODBC
- Support for versions 7 to 2008
- Report delivery services
- Export data formats

**vTiger**

Full function My SQL Open Source CRM (Contact Relationship Management) for SME's including:

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Calendar        | <input type="checkbox"/> Campaigns              | <input type="checkbox"/> Leads              |
| <input type="checkbox"/> Contacts        | <input type="checkbox"/> Invoicing              | <input type="checkbox"/> Potentials         |
| <input type="checkbox"/> Price Books     | <input type="checkbox"/> Products               | <input type="checkbox"/> Quotes             |
| <input type="checkbox"/> Sales Order     | <input type="checkbox"/> Service Contracts      | <input type="checkbox"/> Services           |
| <input type="checkbox"/> Custom Modules  | <input type="checkbox"/> Purchase Order         | <input type="checkbox"/> Vendors            |
| <input type="checkbox"/> Webforms        | <input type="checkbox"/> Webmail                | <input type="checkbox"/> VOIP               |
| <input type="checkbox"/> CustomerPortal  | <input type="checkbox"/> Dashboards             | <input type="checkbox"/> Reports            |
| <input type="checkbox"/> Documents       | <input type="checkbox"/> User defined Home page | <input type="checkbox"/> RSS                |
| <input type="checkbox"/> Email           | <input type="checkbox"/> FAQ                    | <input type="checkbox"/> FieldFormulas      |
| <input type="checkbox"/> Trouble Tickets | <input type="checkbox"/> PBX Manager            | <input type="checkbox"/> Website management |
| <input type="checkbox"/> RecycleBin      | <input type="checkbox"/> Tooltips               | <input type="checkbox"/>                    |

**GoldMine**

Business Contact Manager for small business with:

- |                                     |                                    |
|-------------------------------------|------------------------------------|
| <input type="checkbox"/> Calendar   | <input type="checkbox"/> Campaigns |
| <input type="checkbox"/> Leads      | <input type="checkbox"/> Contacts  |
| <input type="checkbox"/> Potentials | <input type="checkbox"/> Webforms  |
| <input type="checkbox"/> Reports    | <input type="checkbox"/> Documents |
| <input type="checkbox"/> Email      | <input type="checkbox"/> FAQ       |

**GoldBox**

Middleware application for GoldMine and ODBC accessible databases for:

- |  |  |
|--|--|
| <input type="checkbox"/> Import history, profiles and calendar items | <input type="checkbox"/> Export history, profiles and calendar items |
| <input type="checkbox"/> Queued batch operation                      | <input type="checkbox"/> Database field/row updates                  |
| <input type="checkbox"/> Global delete/updates                       |  |

**Database Tour**

Middleware application for SQL and BDE databases for:

- |  |   |
|--|---|
| <input type="checkbox"/> Import transaction data using SQL functions | <input type="checkbox"/> Export data into 15 file formats |
| <input type="checkbox"/> Batch operation                             | <input type="checkbox"/> Database field/row updates       |
| <input type="checkbox"/> Global delete/updates                       |   |

**Navicat**

Middleware application for My SQL database administration for:

- |  |   |
|--|---|
| <input type="checkbox"/> Import transaction data using SQL functions | <input type="checkbox"/> Export data into 15 file formats |
| <input type="checkbox"/> Batch operation                             | <input type="checkbox"/> Database field/row updates       |
| <input type="checkbox"/> Global delete/updates                       |   |

**cViewManager**

Middleware application for scheduling unattended running of Business Objects/Crystal Reports and associated processes

- |   |  |
|---|--|
| <input type="checkbox"/> Schedule Crystal Reports     | <input type="checkbox"/> Export to PDF   |
| <input type="checkbox"/> Schedule batch file commands | <input type="checkbox"/> Export to email |
| <input type="checkbox"/> Multirun parameter reporting |  |

For a free no-obligation discussion about where **you see your information taking you**,  
call Bernard Bailey 027 243 6883 or 07 849 8155 at TIMEZONE